

TERMS AND CONDITIONS SEA DREAMS

GENERAL TRAVEL CONDITIONS

CANCELLATION POLICY

Tickets are canceled only through our office or through the headquarters of each shipping company.

Ticket cancellation:

- Up to 24 hours prior to departure: 100% refund
- Up to 12 hours prior to departure: 50% refund
- 12 hours or less prior to departure: NO refund
- Alternatively, tickets can be converted to "Open date tickets", for another departure date, up to one hour prior to original departure.

PAYMENT METHOD

Credit/Debit Card

Payment can be made using credit cards, debit cards or pre-paid credit cards

SECURITY

Card data (card number, CVV2, expiration date etc.), is transmitted over the Internet in an encrypted format (SSL 128-bit encryption) and is not accessible through your e-shop

BOARDING

Passengers and Vehicles must report at the embarkation port for check-in at least 1 hour before departure.

Reservations

The ticket is strictly personal. It is not transferable and is valid only for the specific excursion and the route for which it was issued.

SCOPE OF THE WEBSITE

This website, <http://www.seadreams.gr/>, here in after called Website, has been created and is property of the company under the name Aegean Shipping Company distinctive title Sea Dreams (hereinafter Sea Dreams) established and operating pursuant to Greek Law, based in Gialos Symi with branch in Grigoris Lambrakis 46 in Rhodes with VAT number 097 795 290 /: DOY RHODES and exploit tourist boats between Rhodes and Marmaris Turkey as well as other islands in Greece.

- Duly filed Shipping Company of the law 959/79 MN 2307
- Sea Dreams is sole owner, otherwise beneficiary, content Introduction to the Website, having secured the necessary permission to use the information display to it from their alleged respective licensors.

The Website has been developed and operated to provide the Sea Dreams' website users the possibility of receiving the following services / goods:

- Collecting information on tourist goods such as maritime transport services to / from a variety of destinations (e.g. to Symi to Marmaris in Turkey), and to the availability of these tickets.
- Take Transfer services (for instance, transportation by tourist buses from ports to hotels and vice versa for the other destinations, etc.).

Terms of Use Print Version

General Terms of Use and Privacy Statement of Seadreams.gr Version August 2017

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Introduction

1. Preface

1.1 Accepting the Terms of Use and Your Consent

By visiting Seadreams.com you accept these Terms of Use as well as the "General Terms of Business of Sea Dreams and Suppliers of Tours and other touristic Services" when you book services via Seadreams.com. If you don't accept these provisions, please stop using website.

By providing us with your personal data, you acknowledge and explicitly consent to Sea Dreams (as applicable), processing your personal data in accordance with these Terms of Use as well as the "General Terms of Business of Sea Dreams and Suppliers of Tours and other touristic Services" and the relevant laws and regulations, including utilization of the data by Sea Dreams employees and the transmission of the data within or outside Greece as specified herein. If you need special care and you request special assistance by providing us with information relating to your physical condition, you consent to and authorize us to use and, to the extent necessary, transfer such data so that we can take steps to provide this service.

Processing of your data by Sea Dreams is based on the Law on Legal Protection of Personal Data of Greece and your voluntary consent.

1.2 Intended use

All users are open to visit the website according to its intended use. The use of further service such as the booking of services does not require prior registration.

1.3 Changes to the booking platform

Sea Dreams reserves the right to change the content, structure, functions, and so on, of the internet platform, add new functions, or partially or fully suspend existing content and functions temporarily or permanently, as well as attach selected functions to the fulfillment of certain conditions, at any time without notice. Sea Dreams can partially or completely block access to the website for particular users. You are always legally bound by the Terms of Use at the time of your visit.

1.4 General Terms of Business of Sea Dreams and Suppliers of Tours and Other Services

For booking services via the website, the General Terms of Business of Sea Dreams and Suppliers of Tours and other touristic Services as well as the additional conditions of individual suppliers, which you can find at the service pages, shall apply.

1.5 Limitations of Liability

Sea Dreams strives to keep the website up to date. Notwithstanding, Sea Dreams does not accept liability for the correctness and timeliness of the information displayed on the website. You are using or refraining from the use of this information at your own responsibility. Sea Dreams excludes liability for accessing or using this website including all the therein contained information and data.

Sea Dreams does not accept liability for damages caused by computer viruses, spyware and other malicious computer programs.

1.6 Copyright

The entire content of this Internet platform is protected by copyright. Names, titles, logos, texts, pictures, designs, and so on, may not be copied, modified, transferred, reproduced, and so on, for any commercial or non-personal purposes. If you wish to use texts, pictures, and so on, you can get in touch with Sea Dreams who will refer you to the owners of the respective copyrights.

2. Booking

2.1 Booking

When you book through the website, you are transferring personal data such as name, address, date of birth, phone number, e-mail address and information about booked services, to us. This data will be stored by us in order to provide our services.

3. Payment

3.1 Credit card payment

When you pay for your booked services, the credit card payment will be processed by a payment solution provider. Sea Dreams does not store credit card information.

4. Cookies

4.1 Use of cookies

Sea Dreams uses cookies. Cookies are used by most Internet service providers and allows Sea Dreams to recognize your computer when you visit our website again. Cookies are a feature of your Internet browser software and store data about the use of websites on your computer.

4.2 Settings

You can specify in your browser software how your computer is to accept cookies. If you disable cookies in your browser software, you can still visit our website. However, it is possible that certain functions cannot be used to the same extent or that your visit will not be as convenient. - You always have the option to delete cookies from your hard drive. - If you disable or delete cookies from your hard drive, you prevent that certain data about your use of the website be transmitted to Google. You can find full details of how to manage and/or opt-out from cookies on different types of web browser on www.aboutcookies.org.

4.3 Google Maps API

Thanks to the Google Maps API Sea Dreams can provide you with additional information. To this end, certain anonymous data can be transmitted to Google.

5. Sharing Information with third parties

5.1 Booking

When you complete a booking (conclusion of the contract), a part of your data will be transmitted to the booked company so it can properly provide its services. This company can be located outside of the European Union and may apply its local legal provisions on privacy protection. In that case, we cannot guarantee that the data will be protected in accordance with EU laws and regulations.

5.2 Authorities and third parties

Under certain circumstances Sea Dreams and/or the booked company are obliged to pass on or make certain information available to authorities. Some data is transmitted to Google, as outlined in section 5. In case of a booking and payment thereof, the necessary data for payment processing will be provided to an external payment provider.

Seadreams reserves the right to pass on information to third parties, authorities, and so on, if it is necessary to ward off claims and demands of all kinds.

6. Use of data

6.1 Improving services

Data is used for contract settlement, improvement of website functions and its presentation, design of product pages, as well as for analysis, marketing and consulting purposes.

7. Online Communication

7.1 News and Marketing Services

If you book a service from Sea Dreams, you give us permission to send you relevant messages and documents online. The company who provides the service also has the right to send you messages. For details, please see the general contract terms.

We try to ensure that our website offers visitors what they are looking for. In order to achieve this goal, we may use your data for analytical purposes, for quality improvement, for service development, to improve the performance of the website, to measure the success of our advertising campaigns or to tailor services to your queries. For these purposes we may transfer your non-personally identifiable information such as, but not limited to, anonymous demographic information, online behavior to our contracted partners. No such data will be disclosed to third parties except in aggregate, non-personally identifiable form.

By subscribing for newsletters, you expressly consent - being aware of the adequate information on the data processing - to receive direct marketing communications including direct marketing or special offers of Sea Dreams or of our contracted partners.

For the purposes of sending you such direct marketing communications/special offers, we will process your following personal data: name, e-mail address.

Such consent is voluntary. You can unsubscribe any time without giving any reasoning, free of charge via the link provided in each newsletter.

8. Changes to the General Terms of Use and Privacy Statement

Sea Dreams can change the General Terms of Use and Privacy Statement at any time. The terms at the time of your visit shall always apply.

9. Applicable law

Use of the Website is exclusively subject to Greek law.

Our philosophy for the company's continuing success is best summed up in the company mission statement:

Our mission is to enhance our customers' holidays by providing a variety of value-added holiday destination "discovery" experiences, and an ongoing commitment to excellent, reliable service.